

Notice to WBSEDCL Consumers at New Town Area under NTESCL

Due to system up-gradation, the Consumers of WBSEDCL at New Town Area under NTESCL are requested to notice the following changes (a) **payment time** at cash desk on **31.03.15** (b) **payment mode** of energy bill between **01.04.15** and **15.04.15**:-

(1) All the cash desks of **NTESCL** at New Town Area will remain open till **2 PM** on **31.03.15**. (2) All modes of payment will remain suspended on **14.04.15** and **15.04.15**. (3) All the Consumers are requested to present their bill at the cash desk for payment from **01.04.15** to **13.04.15**. (4) The Consumers having bill date of energy bill before **01.04.15** and after **13.04.15** shall be able to make payment through all modes of payment like cash desk/e-payment. (5) The Consumers having bill date of energy bill between **01.04.15** and **03.04.15** i.e. due date on **13.04.15** shall be able to deposit the bill amount from **01.04.15** to **13.04.15** only in the cash desk of the concerned Customer Care Centre availing of rebate. Other modes of payment like e-payment will be suspended for the said Consumers during the said period. However, due date of such Consumers having bill date of energy bill between **01.04.15** and **03.04.15** will be extended by WBSEDCL upto **20.04.15**. The said Consumers shall also be able to deposit billed amount on **16.04.15** onwards through all modes of payment availing of rebate as per due date. (6) The Consumers having bill date of energy bill between **04.04.15** and **13.04.15** i.e. due date on **16.04.15** onwards shall be able to deposit billed amount from **04.04.15** to **13.04.15** only in the cash desk of the concerned Customer Care Centre availing of rebate. Other modes of payment like e-payment will be suspended for the said Consumers during the said period. The said Consumers shall also be able to deposit billed amount on **16.04.15** onwards through all modes of payment availing of rebate as per due date. (7) Any update regarding payment against consumer will be reflected in the Consumer account after **16.04.15**.

Inconvenience caused is deeply regretted.



NEW TOWN ELECTRIC SUPPLY COMPANY LIMITED

(A JOINT VENTURE OF WBSEDCL & WBHIDCO LTD.)

FRANCHISEE OF W. B. State Electricity Distribution Co. Ltd.

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